



## News Bulletin

<b>Date</b>	September 24, 2011
<b>Distribution</b>	Prime Compliance Suite Clients
<b>Subject</b>	Reminder Concerning Software Upgrades
<b>Contact</b>	Your Client Service or Relationship Manager

FIS reminds you to carefully consider interface compatibility when upgrading another vendor's software that is used in conjunction with Prime Compliance Suite (for example, an application that sends data to or receives data from Prime Compliance Suite).

Discussing your organization's upgrade plans with FIS before they are finalized allows us to help identify testing that should be performed and whether there are necessary changes to the interface with Prime Compliance Suite.

If possible, you should notify FIS at least three months in advance of the upgrade, which allows for any potential programming changes that may be needed.

### ***Action Required***

If you are planning to upgrade another vendor's software that is used in conjunction with Prime Compliance Suite, please contact your Client Services Manager to review version compatibility. Optimally, this contact should be made at least three months in advance of the upgrade and should also be considered for Microsoft Operating System or other related products.

To facilitate discussion of possible changes, please provide name and other contact information for individuals within the other vendor's organization.

\*\*\*\* EOF \*\*\*\*